Wolfsberg Group Correspondent Banking Due Diligence Questionnaire (CBODQ) V1.4

the Wolfsberg Group

Financial Institution Name: Location (Country) :

Commercial Bank "Moldova-Agroindbank" JSC (abbreviated name: CB "MAIB" JSC) Chisinau City, the Republic of Moldova

The questionnaire is required to be answered on a Legal Entity (LE) Level. The Financial Institution should enswer the questionnaire at the legal entity level including any branches for which the client base, products and control model are materially similar to the LE Head Office. This questionnaire should not cover more than one LE. Each question in the CBDDQ will need to be addressed from the perspective of the LE and on behalf of all of its branches. If a response for the LE differs for one of its branches, this needs to be highlighted and details regarding this difference captured at the end of each sub-section. If a branch's business activity (products offered, client base etc.) is materially different than its Entity Head Office, a separate questionnaire can be completed for that branch.

No#	Question	Answer
1. ENTIT	Y & OWNERSHIP	The state of the s
1	Full Legal Name	Full Legal Name in the state language: Banca comercială "MOLDOVA-AGROINDBANK" S A Abbreviated Legal Name in the state language: BC "MAIB" S.A. Full Legal Name in English: Commercial Bank "MCLDOVA-AGROINDBANK" JSC Abbreviated Legal Name in English: CB "MAIB" JSC
2	Append a list of foreign branches which are covered by this questionnaire	The bank has no foreign branches
3	Full Legal (Registered) Address	127, 31 August 1989 Street, Chisinau City, the Republic of Moldova, MD-2012
4	Full Primary Business Address (if different from above)	
5	Date of Entity incorporation/establishment	27 February 1991
6	Select type of ownership and append an ownership chart if available	
6 a	Publicly Traded (25% of shares publicly traded)	Yes
6 a 1	If Y, indicate the exchange traded on and ticker symbol	Stock Exchange of Republic of Moldova, MD14AGIB1008
6 b	Member Owned/Mutual	No
6 c	Government or State Owned by 25% or more	No
6 d	Privately Owned	No.
6 d1	If Y, provide details of shareholders or ultimate beneficial owners with a holding of 10% or more	
7	% of the Entity's total shares composed of bearer shares	No bearer shares
8	Does the Entity, or any of its branches, operate under an Offshore Banking License (OBL)?	No
8 a	If Y, provide the name of the relevant branch/es which operate under an OBL	
9	Does the Bank have a Virtual Bank License or provide services only through online channels?	Na
10	Name of primary financial regulator/supervisory authority	The National Bank of Moldova
11	Provide Legal Entity Identifier (LEI) if available	254900B52ULZDEBJ3043
12	Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ)	N/A

14 c Commercial Banking
ultimate parent 14 Select the business areas applicable to the Entity 14 a Retail Banking Yes 14 b Private Banking Yes 14 c Commercial Banking Yes 14 c Commercial Banking Yes 14 d Tynanacional Banking Yes 14 d Tynanacional Banking Yes 14 f Financial Markets Trading Yes 14 f Brokenfoaler Yes 14 l Multilateral Development Bank No 14 j Wealth Management No 14 j Wealth Management No 15 Ober (please explain) 15 Obes the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive more than 10% of the revenue from non-resident customers 2 (Non-resident examples) No 15 Obes the Entity have a reproduct of the boadton where bank services are provided of the observation of the boadton where bank services are provided in the above Section are representative of all the LEs branches. 16 Select the closest value Confirm that all responses provided in the above Section are representative of all the LEs branches. 17 Openim that all responses provided in the above Section are representative of all the LEs branches. 18 If you fairly which questions the ofference's relate to and the branches that this applies to and the branches that this applies to not the provide any additional information/context to the answers in this section. 2. PRODUCTS & SERVICES 3 Obes the Entity offer the following products and services to domestic banks? 3 Obes the Entity flow offer sees and procedures in place to identify downstream relationships? 4 Obes the Entity flow offer sees and procedures in place to identify downstream relationships? 5 Obes the Entity flow offer correspondent Banking the Correspondent Banking th
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14 c Commercial Banking Yes
14 c Commercial Banking
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14 Finandal Markets Trading Yes
14 f
14 Broker/Dealer Yes
14 1
14 Multilateral Development Bank No 14 Wealth Management No Other (please explain) 15 Dies the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive more than 10% of its revenue from non-resident customers? (Non-resident macustomers primarily resident in a different jurisdiction to the location where bank services are provided) 15 a
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19 a1e Does the Entity allow downstream relationships
with foreign banks?
19 a1f Does the Entity have processes and procedures
foreign banks?
19 a1g Does the Entity offer Correspondent Banking
services to regulated Money Services Businesses No
(MSBs)/Money Value Transfer Services (MVTSs)?
174 370 L LIGHS TOR PORTY BROW DOWNSTREAD (PERUOTSHIPS)
19 a1h Dues the Entity allow downstream relationships with MSBs, MVTSs, or Payment Service Provider
with MSBs, MVTSs, or Payment Service Provider
with MSBs, MVTSs, or Payment Service Provider (PSPs)?
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with MSBs, MVTSs, or Payment Service Provider (PSPs)?

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19 a1	Does the Entity have processes and procedures	
	in place to identify downstream relationships with	No
	MSBs /MVTSs/PSPs?	THO STATE OF THE S
19 b	Cross-Border Bulk Cash Delivery	No
19 c	Cross-Border Remittances	Yes
19 d	Domestic Bulk Cash Delivery	Yes
	Hold Mail	
19 e		No
19 f	International Cash Letter	No
19 g	Low Price Securities	No
19 h	Payable Through Accounts	
	<u> </u>	No
19 i	Payment services to non-bank entities who may then offer third party payment services to their customers?	No
19 i1	If Y , please select all that apply below?	
19 i2	Third Party Payment Service Providers	No
19 i3	Virtual Asset Service Providers (VASPs)	
		No.
19 i4	eCommerce Platforms	No
19 i5	Other - Ptease explain	
19]	Private Banking	Domestic
19 k	Remote Deposit Capture (RDC)	No
19		
	Sponsoring Private ATMs	No
19 m	Stored Value Instruments	No
19 n	Trade Finance	Yes
19 o	Virtual Assets	No
19 p	For each of the following please state whether you	
19 þ	offer the service to walk-in customers and if so, the applicable level of due diligence:	
19 p1	Check cashing service	No
19 p1a	If yes, state the applicable level of due diligence	Please select
19 p2	Wire transfers	No
19 p2a	If yes, state the applicable level of due diligence	Please select
19 p3	Foreign currency conversion	Yes
19 p3a	If yes, state the applicable level of due diligence	Due diligence
19 p4	Sale of Monetary Instruments	No
19 p4a	If yes, state the applicable level of due diligence	Please select
19 p5	If you offer other services to walk-in customers	1 (0036 3616A)
10 p3	please provide more detail here, including describing the level of due diligence.	Money remittances, treatury payments in cash. Due diligence is required for transactions which amount exceeds MDL 20,000
19 q	Other high-risk products and services identified by the Entity (please specify)	No
19 q 20		Yes Yes
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20 20 a	the Entity (please specify) Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
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20 a 20 a 21 3. AML, C1	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If a SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the	Yes -
20 a 20 a 21 3. AML, C1 22	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N. clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate provide any additional information/context to the answers in this section.	Yes
20 a 20 a 21 3. AML, CT 22 22 a 22 a	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. IF & SANCTIONS PROGRAMME Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components: Appointed Officer with sufficient experience/expertise Adverse Information Screening	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes
20 a 21 3. AML, CT 22 22 a 22 b 22 c	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes
20 a 21 3. AML, CT 22 22 a 22 b 22 c 22 d	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate provide any additional information/context to the answers in this section. If appropriate Provide any additional information/context to the answers in this section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes
20 a 21 3. AML, CT 22 22 a 22 b 22 c	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes
20 a 21 3. AML, CT 22 22 a 22 b 22 c 22 d	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate provide any additional information/context to the answers in this section. If appropriate Provide any additional information/context to the answers in this section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes
20 a 21 3. AML, C1 22 22 a 22 b 22 c 22 d 22 e 22 f	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N. clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate provide any additional information/context to the answers in this section. If appropriate provide any additional information/context to the answers in this section. If appropriate provide any additional information/context to the answers in this section. If appropriate provide any additional information/context to the answers in this section. If appropriate provide any additional information provide any additional information/context to the answers in this section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes Yes
20 a 21 3. AML, C1 22 22 a 22 b 22 c 22 c 22 d 22 e 22 f 22 g	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information context to the answers in this section. If appropriate, provide any additional information context to the answers in this section. If appropriate, provide any additional information context to the answers in this section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes Yes
20 a 21 a 21 a 22 a 22 b 22 c	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N. clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information formation section. If appropriate, provide any additional information formation section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes Yes
20 a 21 3. AML, C1 22 22 a 22 b 22 c 22 c 22 d 22 e 22 f 22 g	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information context to the answers in this section. If appropriate, provide any additional information context to the answers in this section. If appropriate, provide any additional information context to the answers in this section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes Yes
20 a 21 a 21 a 22 a 22 b 22 c 22 d 22 c 22 d 22 c 22 f 22 g 22 h 22 i	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information formation section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes Yes Yes Yes Ye
20 a 21 3. AML, CT 22 22 a 22 b 22 c 22 d 22 e 22 f 22 g 22 h 22 i 22 j	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information formation section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes Yes
20 a 21 a 21 a 22 a 22 b 22 c 22 d 22 c 22 d 22 c 22 f 22 g 22 h 22 i	Confirm that all responses provided in the above Section are representative of all the LE's branches. If N, clarify which questions the difference/s relate to and the branch/es that this applies to. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information/context to the answers in this section. If appropriate, provide any additional information formation section.	Yes 19 p3a-Due diligence is required for transactions in cash which amount exceeds MDL 10,000 Yes Yes Yes Yes Yes Yes Yes Yes Yes Ye

22 m	Suspicious Activity Reporting	Yes
22 m	Training and Education	Yes
22 n 22 o	Transaction Monitoring	Yes
23	How many full time employees are in the Entity's AML, CTF & Sanctions Compliance Department?	11-100
24	Is the Entity's AML, CTF & Sanctions policy approved at least annually by the Board or equivalent Senior Management Committee? If N. describe your practice in Question 29.	Yes
25	Does the Board receive, assess, and challenge regular reporting on the status of the AML, CTF, & Sanctions programme?	Yes
26	Does the Entity use third parties to carry out any components of its AML, CTF & Sanctions programme?	No
26 a	If Y, provide further details	
27	Does the entity have a whistleblower policy?	Yes
28	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
28 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
29	If appropriate, provide any additional information/context to the answers in this section.	-
4. ANTI	BRIBERY & CORRUPTION	
30	Has the Entity documented policies and procedures consistent with applicable ABC regulations and requirements to reasonably prevent, detect and report bribery and corruption?	Yes
31	Does the Entity have an enterprise wide programme that sets minimum ABC standards?	Yes
32	Has the Entity appointed a designated officer or officers with sufficient experience/expertise responsible for coordinating the ABC programme?	Yes
33	Does the Entity have adequate staff with appropriate levels of experience/expertise to implement the ABC programme?	Yes
34	Is the Entity's ABC programme applicable to:	Not Applicable
35	Does the Entity have a global ABC policy that:	
35 a	Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage,	Yes
35 b	Includes enhanced requirements regarding interaction with public officials?	Yes
35 c	Includes a prohibition against the falsification of books and records (this may be within the ABC policy or any other policy applicable to the Legal Entity)?	
36	Does the Entity have controls in place to monitor the effectiveness of their ABC programme?	Yes
37	Does the Board receive, assess, and challenge regular reporting on the status of the ABC programme?	Yes
38	Has the Entity's ABC Enterprise Wide Risk Assessment (EWRA) been completed in the last 12 months?	No
38 a	If N, provide the date when the last ABC EWRA was completed.	
39	Does the Entity have an ABC residual risk rating that is the net result of the controls effectiveness and the inherent risk assessment?	No
40	Does the Entity's ABC EWRA cover the inherent risk components detailed below:	No
40 a	Potential liability created by intermediaries and other third-party providers as appropriate	No

40 b	Corruption risks associated with the countries and industries in which the Entity does business, directly or through intermediaries	No
40 c	Transactions, products or services, including those that involve state-owned or state-controlled entities or public officials	No
40 d	Corruption risks associated with gifts and hospitality, hiring/internships, chantable donations and political contributions	No
40 e	Changes in business activities that may materially increase the Entity's corruption risk	No
41	Does the Entity's internal audit function or other independent third party cover ABC Policies and Procedures?	Yes
42	Does the Entity provide mandatory ABC training to:	
42 a	Board and senior Committee Management	Yes
42 b	1st Line of Defence	Yes
42 c	2nd Line of Defence	Yes
42 d	3rd Line of Defence	Yes
42 e	Third parties to which specific compliance activities subject to ABC risk have been outsourced	Not Applicable
42 f	Non-employed workers as appropriate (contractors/consultants)	Not Applicable
43	Does the Entity provide ABC training that is targeted to specific roles, responsibilities and activities?	Yes
44	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
44 a	If N _* clarify which questions the difference's relate to and the branch'es that this applies to.	
45	If appropriate, provide any additional information/context to the answers in this section.	
5 AMI C	TF & SANCTIONS POLICIES & PROCEDURES	
46	Has the Entity documented policies and procedures	
	consistent with applicable AML, CTF & Sanctions regulations and requirements to reasonably prevent.	
46 a	Money laundering	Yes
46 b	Terrorist financing	Yes
46 c	Sanctions violations	Yes
47	Are the Entity's policies and procedures updated at least annually?	Yes
48	Has the Entity chosen to compare its policies and procedures against.	
48 a	U.S. Standards	Yes
48 a1	If Y, does the Entity retain a record of the results?	Yes
48 b	EU Standards	Yes
48 b1	If Y, does the Entity retain a record of the results?	Yes
49	Does the Entity have policies and procedures that:	
49 a	Prohibit the opening and keeping of anonymous and fictitious named accounts	Yes
49 b	Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs	Yes
49 c	Prohibit dealing with other entities that provide banking services to unlicensed banks	Yes
49 d	Prohibit accounts/relationships with shell banks	Yes
49 e	Prohibit dealing with another entity that provides services to shell banks	Yeş
49 f	Prohibit opening and keeping of accounts for Section 311 designated entities	Yes
49 g	Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents	Yes
49 h	Assess the risks of relationships with domestic and	

49 1	Define the process for escalating financial crime risk issues/potentially suspicious activity identified by employees	Yes
49 j	Define the process, where appropriate, for terminating existing customer relationships due to financial crime risk	Yes
49 k	Define the process for exiting clients for financial crime reasons that applies across the entity. including foreign branches and affiliates	Yes
49 [Define the process and controls to identify and handle customers that were previously exited for financial crime reasons if they seek to re-establish a relationship	Yes
49 m	Outline the processes regarding screening for sanctions, PEPs and Adverse Media/Negative News	Yes
49 n	Outline the processes for the maintenance of internal "watchlists"	Yes
50	Has the Entity defined a risk tolerance statement or similar document which defines a risk boundary around their business?	Yes
51	Does the Entity have record retention procedures that comply with applicable laws?	Yes
51 a	If Y, what is the retention period?	5 years or more
52	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
52 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
53	If appropriate, provide any additional information/context to the answers in this section.	
54	F & SANCTIONS RISK ASSESSMENT Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below:	
54 a	Client	Yes
54 b	Product	Yes
54 c	Channel	Yes
54 d	Geography	Yes
55	Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below:	
55 a	Transaction Monitoring	Yes
55 b	Customer Due Diligence	Yes
55 c	PEP Identification	Yes
55 d	Transaction Screening	Yes
55 e	Name Screening against Adverse Media/Negative News	Yes
55 f	Training and Education	Yes
55 g	Governance	Yes
55 h 56	Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months?	Yes
56 a	If N, provide the date when the last AML & CTF EWRA was completed.	
57	Does the Entity's Sanctions EWRA cover the inherent risk components detailed below:	
57 a	Client	Yes
57 b	Product	Yes
57 c	Channel	Yes
	Chamber	
57 d	Geography	Yes
57 d 58	Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below:	
58 58 a	Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence	Yes
58 a 58 b	Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence Governance	Yes Yes
58 58 a	Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence	Yes

58 e	Name Screening	Yes
58 f	Transaction Screening	
58 g	Training and Education	Yes
50 g	Has the Entity's Sanctions EWRA been completed in	Yes
29	the last 12 months?	Yes
59 a	If N, provide the date when the last Sanctions	
29 a	EWRA was completed,	
	CYVIA was completed.	
	100 000	
60	Confirm that all responses provided in the above	
	Section are representative of all the LE's branches	Yes
60 a	If N clarify which questions the difference's relate to	
	and the branch/es that this applies to.	
61	If appropriate, provide any additional	
	information/context to the answers in this section.	
1		
7 10/0		
	CDD and EDD	The state of the s
62	Does the Entity verify the identity of the customer?	Yes
63	Do the Entity's policies and procedures set out when	
	CDD must be completed, e.g. at the time of	Yes
	onboarding or within 30 days?	
64	Which of the following does the Entity gather and	
	retain when conducting CDD? Select all that apply:	
64 a	Customer identification	Yes
64 b	Expected activity	Yes
64 c	Nature of business/employment	Yes
64 d	Ownership structure	Yes
64 e	Product usage	Yes
64 f	Purpose and nature of relationship	Yes
64 g	Source of funds	Yes
64 h	Source of wealth	Yes
65	Are each of the following identified:	res
65 a	Ultimate beneficial ownership	
65 a1	Are ultimate beneficial owners verified?	Yes
65 b		Yes
65 C	Authorised signatories (where applicable)	Yès
	Key controllers	Yes
65 d	Other relevant parties	Yes
66	What is the Entity's minimum (lowest) threshold	25%
	applied to beneficial ownership identification?	
67	Does the due diligence process result in customers	Yes
	receiving a risk classification?	193
67 a	If Y, what factors/criteria are used to determine the	
	customer's risk classification? Select all that apply:	
67 a1	Product Usage	Yes
67 a2	Geography	Yes
67 a3	Business Type/Industry	Yes
67 a4	Legal Entity type	Yes
67 a5	Adverse Information	Yes
67 a6	Other (specify)	· · · · · · · · · · · · · · · · · · ·
		·
68	For high risk pop-individual quate	
	For high risk non-individual customers, is a site visit a part of your KYC process?	Yes
60 -		
68 a	If Y, is this at:	
68 a 1	Onboarding	No
68 a2	KYC renewal	No
68 a3	Trigger event	Yes
68 a4	Other	No
68 a4a	If yes, please specify "Other"	
69	Does the Entity have a risk based approach to	
	screening customers for Adverse Media/Negative	Yes
	News?	162
69 a	If Y, is this at:	
69 a 1	Onboarding	
69 a 2		Yes
vy a∠	KYC renewal	Yes

60 = 3	Trigger event	Yes
69 a3	Trigger event What is the method used by the Entity to screen for	100
70	Adverse Media/Negative News?	Manual
71	Does the Entity have a risk based approach to screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
71 a	If Y, is this at:	
71 a1	Onboarding	Yes
71 a2	KYC renewal	Yes
71 a3	Trigger event	Yes
72	What is the method used by the Entity to screen PEPs?	Automated
73	Does the Entity have policies, procedures and processes to review and escalate potential matches from screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
74	Is KYC renewed at defined frequencies based on risk rating (Periodic Reviews)?	Yes
74 a	If yes, select all that apply:	
74 a1	Less than one year	No
74 a2	1 – 2 years	Yes
74 a3	3 – 4 years	Yes
74 a4	5 years or more	No
74 a5	Trigger-based or perpetual monitoring reviews	Yes
74 a6	Other (Please specify)	
75	Does the Entity maintain and report metrics on current and past periodic or trigger event due diligence reviews?	Yes
76	From the list below, which categories of customers or industries are subject to EDD and/or are restricted, or prohibited by the Entity's FCC programme?	
76 a	Arms, defence, military	Restricted
76 b	Respondent Banks	Always subject to EDO
76 b1	If EDD or restricted, does the EDD assessment contain the elements as set out in the Wolfsberg Correspondent Banking Principles 2022?	Yes
76 c	Embassies/Consulates	Always subject to EDD
76 d	Extractive industries	EDD on risk-based approach
76 e	Gambling customers	Restricted
76 f	General Trading Companies	EDD on risk-based approach
		Prohibited
76 g	Marijuana-related Entities	
76 h	MSB/MVTS customers	Always subject to EDD
76 i	Non-account customers	EDD on risk-based approach
76 j	Non-Government Organisations	Always subject to EDD
76 k	Non-resident customers	Restricted
76 l	Nuclear power	Prohibited
76 m	Payment Service Providers	Always subject to EDD
76 n	PEPs	Always subject to EDD
76 o	PEP Close Associates	Always subject to EDD
	PEP Related	Always subject to EDD
76 p		Always subject to EDD
76 q	Precious metals and stones	
76 r	Red light businesses/Adult entertainment	Prohibited
76 s	Regulated charities	EDD on risk-based approach
76 t	Shell banks	Prohibited
76 u	Travel and Tour Companies	EDD on risk-based approach
76 v	Unregulated charities	Prohibited
76 w	Used Car Dealers	EDD on risk-based approach
76 x	Virtual Asset Service Providers	Prohibited
76 y	Other (specify)	
77	If restricted, provide details of the restriction	The restrictions are applied based on the legislation's provisions or when the ML/TF risk are assessed as High
78	Does EDD require senior business management and/ or compliance approval?	Yes

(70 -	1 (PM) - 1 (PM) - 1	
78 a	If Y indicate who provides the approval:	Both
79	Does the Entity have specific procedures for	
	onboarding entities that handle client money such as	Yes
	lawyers, accountants, consultants, real estate agents?	
80	Does the Entity perform an additional control or	Yes
	quality review on clients subject to EDD?	103
81	Confirm that all responses provided in the above	Yes
L	Section are representative of all the LE's branches	<u> </u>
81 a	If N clarify which questions the difference's relate to	
1	and the branch/es that this applies to	
82	If appropriate, provide any additional	
1	information/context to the answers in this section.	*
1		
8. MONIT	ORING & REPORTING	
83	Does the Entity have risk based policies, procedures	
	and monitoring processes for the identification and reporting of suspicious activity?	Yes
	reporting of suspicious activity?	
84	What is the method used by the Entity to monitor	VE :
07	transactions for suspicious activities?	Combination of automated and manual
		
84 a	If manual or combination selected, specify what	
	type of transactions are monitored manually	
84 b	If automated or combination selected, are internal	Vendor-sourced tools
040	system or vendor-sourced tools used?	15,1651 352 555 15013
84 b1	If 'Vendor-sourced tool' or 'Both' selected, what is	SIRON
	the name of the vendor/tool?	UNION TO THE PROPERTY OF THE P
84 b2	When we the teel less that a 40	
04 DZ	When was the tool last updated?	< 1 year
84 b3	When was the automated Transaction Monitoring	
	application last calibrated?	< 1 year
85	Does the Entity have regulatory requirements to	Yes
	report suspicious transactions?	
85 a	If Y, does the Entity have policies, procedures and	
op a	processes to comply with suspicious transaction	Yes
	reporting requirements?	les .
86	Does the Entity have policies, procedures and	
	processes to review and escalate matters arising from	Yes
	the monitoring of customer transactions and activity?	
87	Does the Entity have a data quality management	
	programme to ensure that complete data for all	Yes .
	transactions are subject to monitoring?	
88	Does the Entity have processes in place to respond	
	to Request For Information (RFIs) from other entities	Yes
	in a timely manner?	47
89	Does the Entity have processes in place to send	
	Requests for Information (RFIs) to their customers in	Yes
	a timely manner?	153
90	Confirm that all responses provided in the above	
	Section are representative of all the LE's brailches	Yes
90 a	If N clarify which questions the difference's relate to	1359/1
~ ~ ~	and the branch/es that this applies to	
	and the stationary stations applies to	
04	M	
91	If appropriate, provide any additional information/context to the answers in this section.	
	anormation/context to the answers in this section.	
	NT TRANSPARENCY	
92	Does the Entity adhere to the Wolfsberg Group	Yes
	Payment Transparency Standards?	<u> </u>

93	Does the Entity have policies, procedures and processes to comply with and have controls in place to ensure compliance with:	
93 a	FATF Recommendation 16	Yes
3 b	Local Regulations	Yes
93 61	If Y, specify the regulation	The Law of preventing and combating money laundering and terrorist financing nr.308 from 22.12.2017, the Regulation on requirements for the prevention and combating of money laundering and terrorist financing in the activity of banks (NBM Decision No.200 from 09.08.2018) and other normative acts of the NBM and local FIU related to AML/CTF field
93 c	If N, explain	-
94	Does the Entity have controls to support the inclusion of required and accurate originator information in cross border payment messages?	Yes
95	Does the Entity have controls to support the inclusion of required beneficiary information cross-border payment messages?	Yes
95 a	If Y, does the Entity have procedures to include beneficiary address including country in cross border payments?	Yes
96	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
96 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
97	If appropriate, provide any additional information/context to the answers in this section.	-
10. SANO		
98	Does the Entity have a Sanctions Policy approved by management regarding compliance with sanctions law applicable to the Entity, including with respect to its business conducted with, or through accounts held at foreign financial institutions?	Yes
99	Does the Entity have policies, procedures, or other controls reasonably designed to prevent the use of another entity's accounts or services in a manner causing the other entity to violate sanctions prohibitions applicable to the other entity (including prohibitions within the other entity's local jurisdiction)?	Yes
100	Does the Entity have policies, procedures or other controls reasonably designed to prohibit and/or detect actions taken to evade applicable sanctions prohibitions, such as stripping, or the resubmission and/or masking, of sanctions relevant information in cross border transactions?	Yes
101	Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists?	Yes
102	What is the method used by the Entity for sanctions screening?	Automated
102 a	If 'automated' or 'both automated and manual' selected:	
102 a1	Are internal system of vendor-sourced tools used	
102 a1a	If a vendor-sourced tool' or both' selected, what is the name of the vendor/tool?	1. World Check One, 2. SIRON
102 a2	When did you last test the effectiveness (of finding true matches) and completeness (lack of missing data) of the matching configuration of the automated tool? (If 'Other' please explain in Question 110)	< 1 year
103	Does the Entity screen all sanctions relevant data. including at a minimum, entity and location information, contained in cross border transactions against Sanctions Lists?	Yes
104	What is the method used by the Entity?	Automated

105	Does the Entity have a data quality management programme to ensure that complete data for all transactions are subject to sanctions screening?	Yes
106	Select the Sanctions Lists used by the Entity in its sanctions screening processes:	
106 a	Consolidated United Nations Security Council Sanctions List (UN)	Used for screening customers and beneficial owners and for filtering transactional data
106 b	United States Department of the Treasury's Office of Foreign Assets Control (OFAC)	Used for screening customers and beneficial owners and for filtering transactional data
106 c	Office of Financial Sanctions Implementation HMT (OFSI)	Used for screening customers and beneficial owners and for filtering transactional data
106 d	European Union Consolidated List (EU)	Used for screening customers and beneficial owners and for filtering transactional data
106 e	Lists maintained by other G7 member countries	Not used
106 f	Other (specify)	
107	When regulatory authorities make updates to their Sanctions list, how many business days before the entity updates their active manual and/or automated screening systems against:	
107 a	Customer Data	Same day to 2 business days
107 b	Transactions	Same day to 2 business days
108	Ooes the Entity have a physical presence, e.g. branches, subsidiaries, or representative offices located in countries/regions against which UN, OFAC, OFSI, EU or G7 member countries have enacted comprehensive jurisdiction-based Sanctions?	No
109	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
109 a	If N, clarify which questions the difference's relate to and the branch'es that this applies to.	
110	If appropriate, provide any additional information/context to the answers in this section.	-
11 TO AIM	ING & EDUCATION	
111	Does the Entity provide mandatory training, which includes:	
111 a	Identification and reporting of transactions to	
	government authorities	Yes
111 b	government authorities Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered	Yes
	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant	
111 c	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering.	Yes
111 c	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering terrorist financing and sanctions violations New issues that occur in the market, e.g. significant	Yes
111 c 111 d	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering terrorist financing and sanctions violations New issues that occur in the market, e.g. significant regulatory actions or new regulations	Yes Yes Yes
111 c 111 d 111 e 111 f	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering, terrorist financing and sanctions violations New issues that occur in the market, e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to:	Yes Yes Yes Yes
111 c 111 d 111 e 111 f 112	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering terrorist financing and sanctions violations New issues that occur in the market, e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management	Yes Yes Yes Yes Yes Yes Yes Yes
111 c 111 d 111 e 111 f 111 f 112	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering terrorist financing and sanctions violations New issues that occur in the market. e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management 1st Line of Defence	Yes Yes Yes Yes Yes Yes Yes Yes Yes
111 c 111 d 111 e 111 f 112 112 a 112 b	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering terrorist financing and sanctions violations. New issues that occur in the market, e.g. significant regulatory actions or new regulations. Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management. 1st Line of Defence.	Yes
1111 c 1111 d 1111 e 1111 f 1112 1112 a 1112 b 1112 c	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering terrorist financing and sanctions violations New issues that occur in the market. e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management 1st Line of Defence	Yes Yes Yes Yes Yes Yes Yes Yes Yes
1111 c 1111 d 1111 e 1111 f 112 1 112 a 112 b 1112 c 1112 d	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering, terrorist financing and sanctions violations New issues that occur in the market, e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced	Yes Yes Yes Yes Yes Yes Yes Yes
1111 c 1111 d 1111 e 1111 f 112 a 112 b 112 c 112 d 112 c 112 d	Examples of different forms of money laundering terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering terrorist financing and sanctions violations New issues that occur in the market, e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced Non-employed workers (contractors/consultants) Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and	Yes Yes Yes Yes Yes Yes Yes Yes
1111 c 1111 d 1111 e 1111 f 1112 a 1112 b 1112 c 1112 d 1112 e	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering, terrorist financing and sanctions violations New issues that occur in the market, e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced Non-employed workers (contractors/consultants) Does the Entity provide AML, CTF & Sanctions training	Yes Yes Yes Yes Yes Yes Yes Yes
1111 b 1111 c 1111 d 1111 e 1111 f 1112 a 1112 b 1112 c 1112 d 1112 e 1113	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered Internal policies for controlling money laundering, terrorist financing and sanctions violations New issues that occur in the market, e.g. significant regulatory actions or new regulations Conduct and Culture Fraud Is the above mandatory training provided to: Board and Senior Committee Management 1st Line of Defence 2nd Line of Defence 3rd Line of Defence Third parties to which specific FCC activities have been outsourced Non-employed workers (contractors/consultants) Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and high-risk products, services and activities? Does the Entity provide customised training for AML.	Yes Yes Yes Yes Yes Yes Yes Yes

115 a	If N _e clarify which questions the difference/s relate to and the branch/es that this applies to.	
116	If appropriate, provide any additional	
	information/context to the answers in this section.	
12. QUALITY	ASSURANCE /COMPLIANCE TESTING	
117	Does the Entity have a program wide risk based	
	Quality Assurance programme for financial crime (separate from the independent Audit function)?	Yes
118	Does the Entity have a program wide risk based Compliance Testing process (separate from the independent Audit function)?	Yes
119	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
119 a	If N clarify which questions the difference/s relate to and the branch/es that this applies to.	
120	If appropriate, provide any additional information/context to the answers in this section.	
13. AUDIT		
121	In addition to inspections by the government supervisors/regulators, does the Entity have an internal audit function, a testing function or other independent third party, or both, that assesses FCC AML, CTF, ABC, Fraud and Sanctions policies and practices on a regular basis?	Yes
122	How often is the Entity audited on its AML, CTF, ABC, Fraud and Sanctions programme by the following:	
122 a	Internal Audit Department	Yearly
122 b	External Third Party	Component-based reviews
123	Does the internal audit function or other independent third party cover the following areas:	
123 a	AML, CTF, ABC, Fraud and Sanctions policy and procedures	Yes
123 b	Enterprise Wide Risk Assessment	Yes
123 c	Governance KYC/CDD/EDD and underlying methodologies	YesYes
123 d	Name Screening & List Management	Yes
123 f	Reporting/Metrics & Management Information	Yes
123 g	Suspicious Activity Filing	Yes
123 h	Technology	Yes
123 i	Transaction Monitoring	Yes
123 j 123 k	Transaction Screening including for sanctions Training & Education	Yes Yes
123 1	Other (specify)	•
124	Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness?	Yes
125	Confirm that all responses provided in the above section are representative of all the LE's branches	Yes
125 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
126	If appropriate, provide any additional information/context to the answers in this section.	
14. FRAU		
127	Does the Entity have policies in place addressing fraud risk?	Yes
128	Does the Entity have a dedicated team responsible for preventing & detecting fraud?	Yes

29	Does the Entity have real time monitoring to detect fraud?	Yes
130	Do the Entity's processes include gathering additional information to support its fraud controls, for example: IP address, GPS location, and/or device ID?	Yes
131	Confirm that all responses provided in the above section are representative of all the LE's branches	Yes
131 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
132	If appropriate, provide any additional information/context to the answers in this section.	P. 129: real time monitoring to detect fraud is available for certain channels

Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti- Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent) (Financial Institution name) is fully committed to the fight against financial crime and makes every effort to remain in full compliance with all applicable financial crime laws, regulations and standards in all of the jurisdictions in which it does business and holds accounts. The Financial Institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations. The Financial Institution recognises the importance of transparency regarding parties to transactions in international payments and has adopted is committed to adopting these standards. The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in this Wolfsberg CBDDQ will be kept current and will be updated no less frequently than every eighteen months. The Financial Institution commits to file accurate supplemental information on a timely basis. Macar Stolanov, Deputy CEO - Finance Area __ (Global Head of Correspondent Banking or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution [Stela Recean, Deputy CEO - Risk & Compliance Area (MLRO or equivalent), certify that I have read and understood this declaration that the answers provided in this Wolfsberg CBDDQ are complied and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution. 30.05.2024 (Signature & Date) 30.05.2024

__ (Signature & Date)